Synopsis
Focusing on an effectiveness-driven approach to management in the human services, Rino J. Patti’s The Handbook of Human Services Management, Second Edition explores the latest information on practice innovations, theoretical perspectives, and empirical research to provide an essential perspective on what managers do to create and sustain organizations that deliver high quality, effective services to consumers. Offering the most comprehensive coverage of human services management available today, this second edition includes 24 chapters authored by distinguished practitioners and scholars in human services management: 10 that are entirely new and 14 that have been extensively revised. The Handbook is accompanied by an Instructor’s Manual.

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Customer Reviews
I have only briefly skimmed through the book and it has a great deal of value from an academic sense. However, not many professionals have the time to review 500 pages. Instead I would recommend The Essential Handbook for Human Service Leaders. It is comprised of 26 chapters that are easy to read and highly practical. Each chapter is 3-5 pages in length and packed with tips and strategies that can be immediately implemented to maximize managerial performance. Visit [...] to view for yourself.

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