Synopsis

Thoroughly updated, this go-to work links you and through you, your patrons to the significant changes that have occurred in reference and information sciences thanks to the growth in digital content. Offers a comprehensive text edited by two highly regarded experts in reference and academic librarianship, Linda C. Smith and Melissa A. Wong, and engagingly written by some of the best minds in the library science field. Provides fully updated information that reflects today’s realities in reference service as well as ways in which reference services may be offered in the future. Encompasses the effective use of print sources, free online sources, and fee-based sources. Features individual chapters that can be used for in-service trainings or in course packs.

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