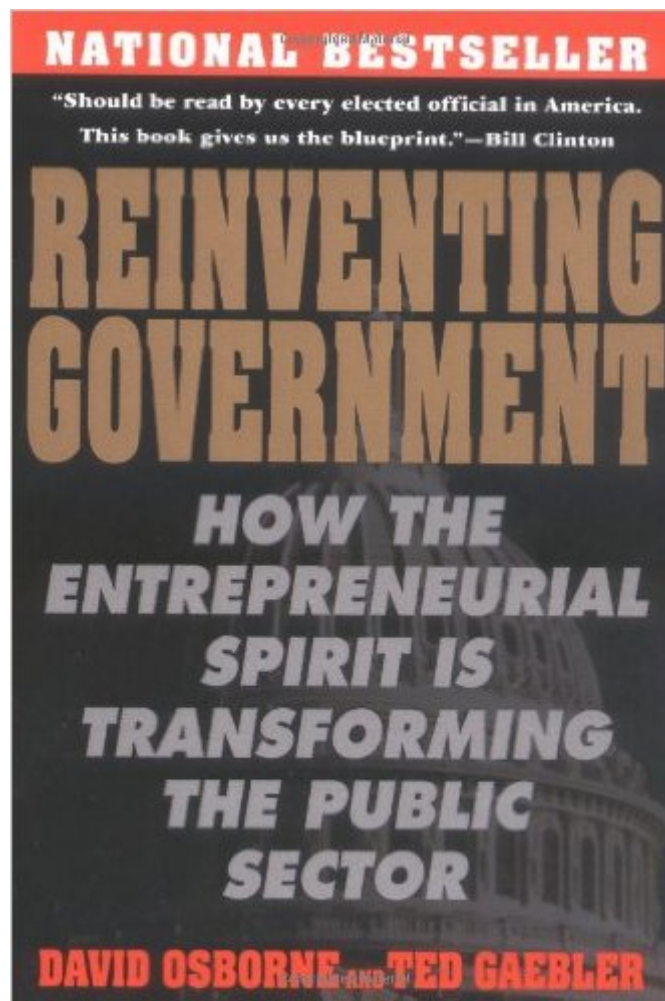


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# Reinventing Government: How The Entrepreneurial Spirit Is Transforming The Public Sector (Plume)



## Synopsis

"A landmark in the debate on the future of public policy." —The Washington Post.

## Book Information

Paperback: 432 pages

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## Customer Reviews

When I first bought this book I was looking for something that might epitomize some sort of revolution in the formulation, establishment and delivery of public services. In fact I was so attracted to the notion that I bought several and took them back to England with me and gave them to various people in the field of public policy making and asked for their own opinions. However, after over twenty years of living and working in the United States, the goal of Reinventing government is as far removed from reality than ever. Government agencies and departments proliferate, even trying to call the police on a busy highway to report a car driving without any lights on, is fraught with difficulty as you are passed from jurisdiction to jurisdiction without any apparent care of the obvious consequences. Did I mention those poor souls who are trying to claim disability benefit and have to scrape a living until the declaration comes down from on high. What is most apparent is the gulf between private and public practices. You may blame the resources of the private versus those of the public but the state can expropriate what it wants, whereas private sector companies have to produce products that people want and respond to the people's dollar but public and agency providers clearly do not have to. This book is admirable for those few leaders who improve their services and save their citizenry money. But in comparison with the vast majority of governmental provision they are inconsequential. Yes, people will argue that service delivery is not the same as

private provision and I am acutely aware of that having served an electorate in a large English City for several years and sat on Health and Police and Social Service committees among others.

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